



Ronalds

QUALITY POLICY STATEMENT

At Ronalds LLP, our goal is to deliver invaluable professional services in audit, tax, and advisory in an agile, nimble and adaptive approach. We are committed to delivering a world-class service experience through customized and practical solutions that empower our clients to build sustainable, multi-generational businesses. Our approach is rooted in professionalism, regulatory compliance, innovation and a commitment to continuous improvement, ensuring we remain a trusted and leading advisor in the professional services industry.

To achieve our objectives, we are committed to:

- i. Excellence & Quality : Deliver our services with precision, professionalism, and exceptional quality in all our engagements.
- ii. Integrity & Ethics : operate with transparency, accountability and adherence to the professional ethical standards.
- iii. Regulatory Compliance : Ensuring full compliance with applicable laws and global standards, including ISQM 1 & 2 and ISO 9001:2015.
- iv. Client-Centric Approach : Provide responsive, timely, and tailored solutions that address the unique needs of our clients.
- v. Confidentiality & Data Protection : Uphold strict data protection measures to safeguard client information in compliance with global regulations and data protection practices.
- vi. Innovation : Employ cutting-edge technologies and techniques to enhance efficiency in service delivery.
- vii. Continuous Improvement : Continuously review, monitor and analyze all processes to foster a culture of learning, innovation and operational excellence.
- viii. Business Sustainability & Risk Management : Identify and manage business risks to ensure long-term business continuity.
- ix. Talent & Expertise Development : Attract, retain and develop highly competent staff and external service providers to maintain our quality standards.
- x. Corporate Social Responsibility : Uphold sustainable and ethical practices into our operations, contributing positively to our community and the environment.

This policy statement reflects our unwavering commitment to excellence and continuous growth, ensuring Ronalds LLP remains a leading advisor in the professional services industry.

Ronald N. Bwosi
Group Managing Partner

136 Manyani East Road,
Off Waiyaki Way,
P. O. Box 41331 – 00100 Nairobi, Kenya
Tel: +254 717 558 212, +254 720 131 650
info@ronalds.co.ke